

2022 Q1 Looking Forward

Global All-Hands January 6, 2022



Agenda

Intro - Robert
Product Roadmaps - PMs
Sales - Jerod
Marketing - Julie
Q & A
Closing Words - Robert

Core Values

Kudos





Big Picture Thinkers

The Sales team - Jerod, Dave, Frank, Prabhu, Jordan, and Isaac - not just for us, but for the customer



Komal, being the only one who could reasonably execute on a drawing task, worked during her PTO, while feeling very ill, to get it done. THANK YOU - WE WILL MAKE YOUR TIME WHOLE





Team Mentality

The warehouse team - everyone pulling extra weight to get close of year business out the door.

Work-Life Balance

I don't know... Let's do a survey!





What's Happening at Enconnex?

News



New hires

None in December



Jerod to report





Notices

Summit next week. Everyone attending the Mill street event needs to get the COVID test this weekend for results.

Heads Up!

US Martin Luther King Jr Day on Jan 17

Chinese Spring Festival Jan 31 - Feb 7



PM and Engineering

Power - Roadmap

AC6000 next generation (no change from December)

- New battery selected for better safety factor and supply chain
- New controller design for much more features and space for future updates
- Expandable design for AC10K and for longer run battery
- Estimated Availability Q3 2022
- Outsourcing some portions of the design to speed up the development

TAA PDU (no change from December)

- 3 models sent to CSA for UL testing
- 10 models being developed to cover the wide range of North American circuits
- General availability Q1 2022

Power Cords (no change from December)

- Standard PVC available now
- TPE available in US now
- W-lock now available
- P-lock now available (US only)



Real Device Testing - Roadmap

Fandoor for standard cabinets (no change from December)

- V5 to integrate the power cutoff switch into the door
- Estimated availability Q2 2022

DefenseShield 5G (Update)

- Covers up to 40 GHz (Ka band)
- Replaces standard design (covers up to 10 GHz)
- Available for sale now (Marking launch in Q1 2022)

Mini Shield box (no change from december)

- 6U, 12U available for sale now (Marking launch in Q1 2022)
- 9U and 13U available Q1 2022

Wall-Mount Shield box (New)

- 7U usable space
- Small footprint, perfect for protect distributed systems in office environments
- Under development Estimated availability Q2 2022

Connectivity - Roadmap

Reno Manufacturing

- Reno copper termination in operation
 - All known production and process open items have been resolved
 - Production capacity is based on raw material availability, and operating resources
 - Production assignment will be determined at time of PO and coordinated by Operations

High-Speed Transceivers

- Received first 100G CWDM transceiver order
- QSFP-DD technology (400G) still in qualification

Fiber-to-the-home (FTTH)

- Re-assessing FTTH business strategy
 - Germany/Italy have different requirements after further review of German product samples

Pricing adjustment for fiber cables released

- Applied to US and EU, updated in Odoo
- Working with Frank on EU pricing feedback
- US fiber tariffs reduction not immediate, pending Customs Team review and negotiations with The US Customs.

Metal - Roadmap

Fully welded cabinet

- High static / dynamic loading (5000/4000 lbs)
- Seismic design to NEBS GR63, 1500 lbs, First round test in Q1.
- Paypal cabinet release and launch for the region out of US. General availability Q2 2022
- US region supports customize, no standard offer.

Accessories

- Standard fix and sliding shelves (In verification stage, Launch in Q1)
- Universal standard cable management (In verification stage, Launch in Q1)
- Cable management Loop (In verification stage, Launch in Q1)
- iHandle PDU version in Feb. Universal version in March.
- Cable management rack (Launch in Q3 2022)
- Side Panel with Cutout + Brush (Launch in Q2 2022)

Containment

- Automatic door with access system launch Q3 2022
- Swing door Q2 2022
- Configuration Tool start to research in Q1 2022

EdgeRack - Roadmap

EdgeRack 5M (UPDATE)

- New replacement design for EdgeRack 5M with optimized design and better supply chain.
- Already started the 5kW cooling design
- Redesign the solution and 3D model
- Plan to finish 3D on Jan and launch Q3 2022.

EdgeRack 3P (no change from December)

- New GUI updation completed while continue verifying
- Marketing launched and Sales training end of Q3 2021
- General availability Q4 2021

Industrial EdgeRack 7kW(UPDATE)

- New platform, 900mm x 45U Cabinet, 7kW all-in-one Cooling, IP54
- 3D design for cooling is finished. Proceeding with professional simulation
- Plan to finish 3D of cabinet on Jan
- Plan to produce prototype on Feb and launch Q2 2022

Sales

New Sales Team Member!





"Be happy, but never satisfied." -Bruce Lee



Q1 2021 Partner Landscape























Q2 2021 Partner Additions























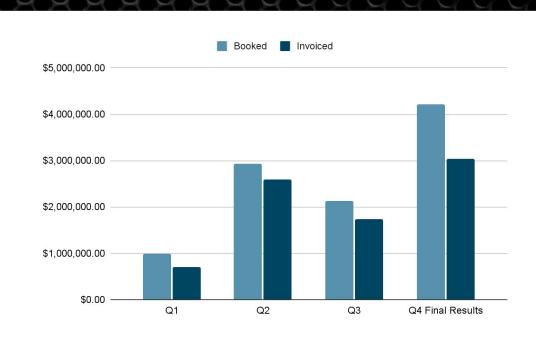
EX ENCONNEX

Born to Innovate

Quick Sales Figures Breakdown:

- From Q1 to Q2 of 2021, revenue increased from \$711k to \$2.6MM
- Bookings from Q3 to Q4 increased by 97%!
 - 29% growth was forecasted
- Billings from Q3 to Q4 increased by 75%!
 - o 30% growth was forecasted
- Year end totals:
 - Sales: \$10.257.898
 - o Revenue: \$8,075,716
- Q1 2022 Starting a backlog of ~\$2M
- Q1 2022 Forecasted bookings: ~\$1.3M

2021 Results And A Peak in 2022





Notable Q4 Wins!

It's not all about cabinets!

Dave

- PayPal Power Cords -\$400k!
- Oracle Defense
 Shield Cabinets
- Sauce Labs 2
 Defense Shield
 Cabinets

Frank

 PDUs to Ensono to displace Server Tech! Jerod

- 4 Custom Defense
 Shield Cabinets
- 54 Racks to DC Blox
- 50 Racks and Cold
 Aisle Containment MCFI



Hot Products

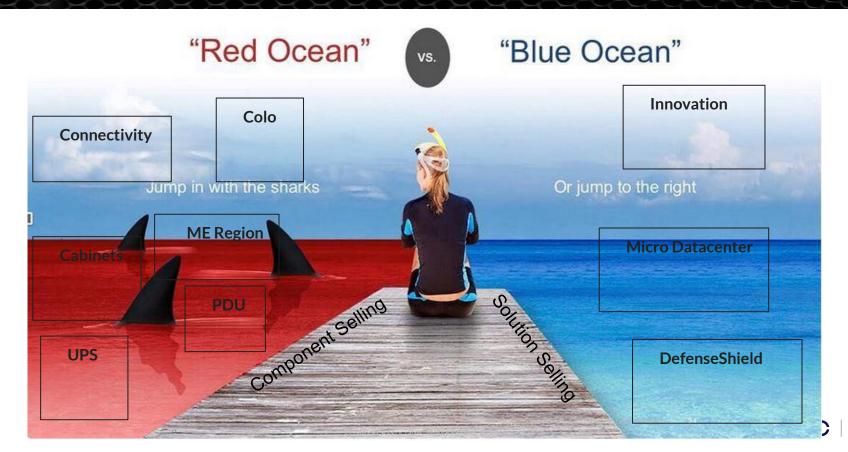








Selling Strategy



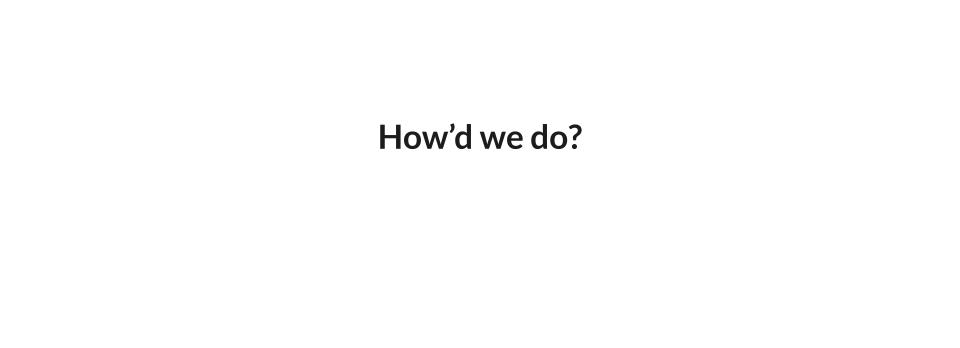






Our Objectives

- Build our brand.
- Get found online.
- Drive leads. Help drive sales.
- Improve our thought leadership positioning.
- Launch new products.
- Go all in on Partners.
- Improve our tools and drive automation.



Marketing team on fire!

This year:

527 projects

1,570 social media posts

98 email campaigns

54 blog posts

26 new videos

19 new landing pages

6 Adwords campaigns

1 display campaign

348 datasheets

BizDev (Isaac): Avg. per week - 300 calls; 1,000 emails





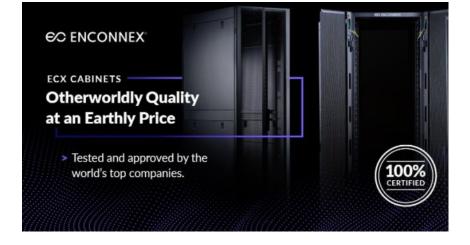
ECX Cabinets Campaign



Racks and Cabinets

High-quality, high-performance cabinets from the data center experts.





EXECUTIONBorn to Innovate

PDUs Campaign





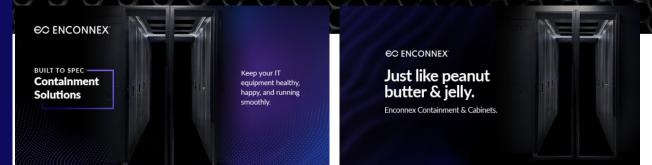




Containment Campaign



Containment Catalog | 2021





EX ENCONNEX

Bundle our new aisle containment solution with our cabinets and PDUs. Save an extra 10% on top of the existing 25% partner discount.



INTRODUCING THE

Power Ready Pod.

It's the best value of the year! Create a custom bundle for your next data center project. Combine our new abile containment solutions with cabinets and PDUs to save big. As a registered Enconnex contract you'll excelled an extra 10% off your order and a personal offit card. You can also add in our ACADDO UPS, network cabling, and power cords too, as part of the promotional price.

Place a qualifying order and receive:

- 10% additional discount, on top of your current
- A personal \$25 Amazon gift card

What's a qualitying order?

You must purchase an Encourses containment

Not an Enconnex partner and want to be one?

Partner with Encourses and get first-call service and bunds-on sales, engineering, and marketing sugges-

Gold Partner Reports

- Premium Partner Pricing
- Advanced Deal Registration Protection
- Sales & Deal Support
- Quarterly Business Reviews
- Access to Annual Gold Partner Perks

Onal Registration Protection Sales & Deal Support Product Training Quarterly Business Beylows

Silver Partner Benefits

Special Partner Pricing

Contact your sales rep today or visit us to learn more and place your order

Promotion Dates See 36, 2021 - Dec 35, 2025 Most by a resistent Encorage partner Containment makes









Power Ready Pod **Partner Promotion**

EX ENCONNEX

Get the Power Ready Pod. Earn more margin.

Containment

- + Cabinets
- + PDUs
- = Savings

60 ENCONNEX

PARTNER PROMOTION ALERT! It's the Power Ready Pod.

Containment + Cabinets + PDUs = Savings *Only for Partners.

2021 Results

• Leads: 276

• Opportunities: \$2.5 million

• Website visits: Up 362%

• Organic search: Up 38%

What worked:

- Integrated Marcom campaign approach
- Commitment to content, SEO, keyword management
- Paid search
- Biz dev cold calls & emails

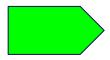


2022 Plan



2022 Focus

- Website Revamp
- Content



Lead Gen!





- Comarket with Partners
- Content optimization and new content (SEO)
- New Product Launches: DevSeries, DefenseShield, Power Cords, Next Gen EdgeRack & AC6000, TAA PDUs, FW Cabinets



Born to Innovate Evolution

Born to Perform

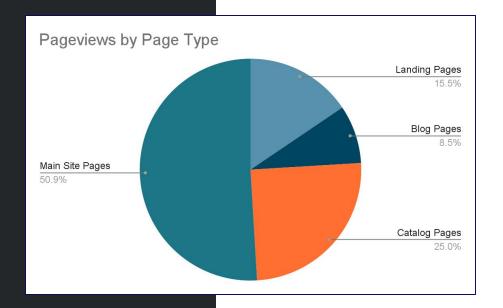
Our standard, high-quality products

Born to Transform

Our new innovative products



Plan. Develop. Execute. Repeat.

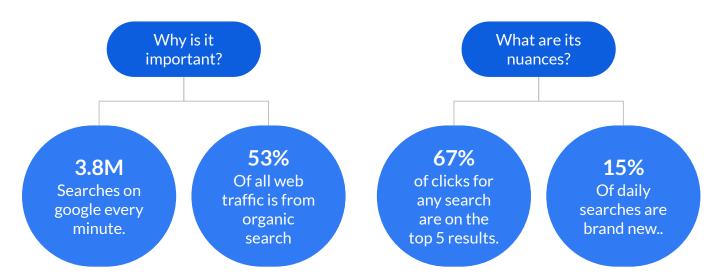


- 2021 was a year of development:
 - Brand development
 - Product development
 - Website development
 - Content development
- That brought us (in 2021):
 - Over 67,000 visits to the website
 - Nearly 280 leads from the website
- These visits and leads came from all kinds of different pages and sources.
- In 2022, we move into optimization. Specifically, search engine optimization.



Why Organic Search?

- Refresher: Organic search is website traffic originating from a search engine (Google, Bing, Yahoo).
- In marketing terminology, it's the most powerful "pull" tactic.



AND THAT IS HOW SEO IS DONE

How Organic Search?

- "How" is a little lot more complicated than "why".
- Google considers over 200 factors to determine keyword rankings.
 - Some are uncontrollable.
- We can't rank for everything.
 - Large searches like "server racks for sale" dominated by big brands and companies only selling racks.
- What do we do here? Give up?
 - Absolutely not. Every search represents different opportunity.
- For example, we've grown our blog keyword rankings by 175% in the past 6 months (+161).
 - Through proactive planning.

In Our Control

Meta Data (back end info Google crawls)

Page Content (limit duplicate, maximize unique)

Site Structure

Technical Health (site speed, mobile friendliness, limited errors)

Out of Our Control

Age of Domain

Big Brand Preference

Target Keyword in Domain Name

Engagement on the Results Page



How Organic Search? For Real

Meticulous Optimization

New Content

Technical Focus

CONTENT!



Ensure every page has a target keyword.

Optimize for keywords near page 1.

URL and site navigation easy for Google and users to follow. Grow as subject matter expert via educational blogs and value added content.

Ensure we have pages for every keyword we're interested in.

Develop catalog site content.

Keep site speed fast.

Ensure mobile friendliness.

Limit broken links, images, etc.



Q&A

Closing Words Work/Life Balance



Thank You!